

Win a \$150 Good Food Voucher Each Fortnight for 20 Weeks Competition (“Promotion”)

TERMS AND CONDITIONS

- 1) Information on how to enter the Promotion forms part of these Terms and Conditions. Participation in the Promotion is deemed acceptance of these Terms and Conditions.
- 2) Entry is only open to Australian residents over 18 years of age. To be eligible to enter, individuals must be a food professional (for example a chef, catering manager, purchasing manager, etc) and work in the food industry. Employees of the Promoter and agencies associated with the Promotion (and their immediate families) are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
- 3) The Promotion commences at 9:00am AEDT on 3rd June and closes at 5:00pm AEDT on 21st October 2019 (“Promotion Period”).
- 4) To validly enter the Promotion, individuals must provide their details (including first name, last name, job title, company type, email address, phone number) and finish the sentence “My 3 tips for a successful kitchen are”, on the Riviana Foodservice Facebook page. Each entrant’s submission may be posted on Riviana Foodservice’s Facebook page by the Promoter and may be included in Riviana Foodservice direct email marketing.
- 5) There will be one winner each fortnight over the twenty week duration of the Promotion. The entrant who submits the most original answer per fortnight will be the winner. The winner will be determined fortnightly by the Promoter from all valid entries. The Promoter’s database clock will be the official time keeper for the Promotion.
- 6) The Promoter reserves the right, at any time, to verify the eligibility of any entrant (including, without limitation, an entrant’s identity, age or place of residence) or the validity of their entry. The Promoter reserves the right, in its sole discretion, to disqualify any entrant who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 7) Incomplete or indecipherable entries will be deemed invalid.
- 8) Only one (1) entry is permitted per entrant.
- 9) If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to disqualify the entry or entrant.
- 10) The Promotion is a game of skill and chance plays no part in determining the winner. The Promoter may select additional reserve entries which it determines to be the next best, and record them in order, in case of an invalid entry or ineligible entrant. The winner will be notified by the Promoter via email to the email address submitted in the entry form, by phone to the phone number submitted in the entry form and may be announced in Riviana Foodservice direct email marketing.

11) The Promoter's decision in relation to the determination of the winning entry and eligibility to participate is final and no correspondence will be entered into.

12) The winner of each fortnight of the twenty-week Promotion will win one Good Food Voucher valued at \$150 ("Prize"). The prize will be delivered by post or courier to winner, each winner will be contacted by email to confirm postal address and all postage will be paid for by the Promotor.

13) If for any reason a winner does not take the Prize (or any part of it) by the time stipulated by the Promoter (being 3 months from the announcement of the winner), then it will be forfeited.

14) If any part of the Prize is unavailable the Promoter reserves the right, in its absolute discretion, to substitute it with a prize of similar value or specification.

15) The total prize pool value is up to \$1,500 plus postage and delivery. The Prize cannot be transferred to another person, exchanged for other goods or services, or redeemed as cash in whole or in part. If the Prize is not accepted it will be forfeited, and no compensation will be paid in lieu of that element of the Prize.

16) Entrants agree that they are fully responsible for any materials they submit to the Promoter via the Promotion including but not limited to photos, videos, comments, recordings and images ("Content"). The Promoter may reject or decline to publish any Content without notice if it considers such Content inappropriate or offensive, not in accordance with these Terms and Conditions or for any other grounds the Promoter considers reasonable. All Content submitted must be appropriate for general viewing. The Promoter will screen Content prior to publishing it (if relevant).

Entrants warrant and agree that:

a) they will not submit any Content that is unlawful or fraudulent, or that is in breach of any intellectual property, privacy, publicity or other rights, defamatory, indecent, obscene, derogatory, voyeuristic, pornographic, sexually inappropriate, violent, abusive, harassing, threatening, objectionable with respect to race, religion, origin or gender, identifies individuals protected by a court order, not suitable for children aged under 15, or otherwise unsuitable for publication;

b) the Content shall not contain viruses or cause injury or harm to any person or entity;

c) they will obtain prior consent from any person or from the owner(s) of any property that appears in their Content to submit the Content for all uses in accordance with these Terms and Conditions;

d) they created the Content or hold the necessary rights (for example copyright) required to submit the Content and they will obtain full prior consent from any person who has jointly created or has any rights (including copyright or other intellectual property rights) in the Content to the uses contemplated by these Terms and Conditions;

e) the Content does not infringe the rights (including intellectual property rights) of any third party;

- f) they consent to any use of the Content by the Promoter, its affiliates and sub-licensees as outlined in these Terms and Conditions which may otherwise infringe the Content creator's/creators' moral rights pursuant to the Copyright Act 1968 (Cth), or the entrant has obtained such consent from the moral rights holder. This means, for example, that the Promoter is able to use the Content for its own promotional purposes, including on the Riviana Foodservice website, Facebook or direct email marketing campaigns, without attributing the entrant as the author of the Content; and
- g) they will comply with all applicable laws and regulations, including without limitation, those governing copyright, content, defamation, privacy, publicity and the access or use of others' computer or communication systems.
- 17) As a condition of entering this Promotion, each entrant licenses and grants the Promoter, its affiliates and sub-licensees a non-exclusive, royalty-free, perpetual, worldwide, irrevocable, and sub-licensable right to use, reproduce, modify, adapt, publish and display their entry (including Content) for the purpose of promoting this promotion (including any outcome) including on the Promoter's website and social media accounts.
- 18) If the Promotion is interfered with in any way by a third party or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law:
- (a) to disqualify any entrant; or
 - (b) to modify, suspend, terminate or cancel the Promotion, as appropriate.
- 19) Any cost associated with accessing the Riviana Foodservice's Facebook page is the entrant's responsibility and is dependent on the Internet service provider used.
- 20) Nothing in these Terms and Conditions is intended to exclude, restrict or modify rights which you may have under any law (including the Australian Consumer Law ('ACL'), and any consumer guarantees relating to goods or services under the ACL) which may not be excluded, restricted or modified by agreement ('Your Consumer Rights'). Subject to Your Consumer Rights, the Promoter is not liable for any loss or damage however caused (including by negligence), suffered or incurred in connection with the Promotion or the Prize. Any condition or warranty which would be implied by law into these terms and conditions is excluded.
- 21) All entries are the property of the Promoter after submission by the entrant.
- 22) All entry information (Personal Information) may be collected, disclosed and used by the Promoter, its contractors and agents for the purpose of administering this Promotion and contacting the winners and in accordance with the Promoter's Privacy Policy, which is available at <https://rivianafoodservice.com/privacy-policy/>. The Promoter will not disclose entrant's personal information to any entity outside of Australia. Entrants may access, update or amend their Personal Information by notifying the Promoter. The Privacy Policy also contains information about how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with.
- 23) By submitting an entry in the Promotion and checking the box "Do you consent to Riviana

contacting you in relation to News, Product Updates or Promotions?”, entrants agree to their Personal Information being entered into a database and may be used by the Promoter, the Promoter's related entities, and agencies engaged by the Promoter, for the Promoter's current and future promotional and marketing purposes including direct marketing in accordance with the Promoter's Privacy Policy: <https://rivianafoodservice.com/privacy-policy/>.

24) Entrants may 'opt out' of further promotional or marketing communications from the Promoter by using the 'opt out' function on any electronic marketing materials received, or by emailing dpapadopoulos@riviana.com.au.
<https://rivianafoodservice.com/privacy-policy/>.

22) Participation in this Promotion is considered acceptance of the following:

- a) a complete release of Facebook by any entrant or participant;
- b) an acknowledgement that this Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook; and
- c) that the information provided by each entrant is provided to the Promoter (as detailed in these Terms and Conditions) and not to Facebook.

23) Participation and entry in this Promotion is conditional upon the entrant complying with all rules, regulations and guidelines set down by Facebook. Entrants acknowledge that their Facebook profile photograph may be featured on the Promoter's page and/or any associated Facebook page for public viewing. Facebook membership and the use of Facebook generally are subject to the Facebook prevailing terms and conditions of use available at www.facebook.com. Entrants understand that they are providing their information to the Promoter and not to Facebook. Entrants are solely responsible and liable for the content of their entries and any other information they transmit to other internet users via Facebook. To the extent permitted by law, each entrant agrees to indemnify, defend and forever hold harmless, Facebook and its associated agencies and companies, against any and all losses, actions, claims, costs, expenses and damages (of any nature) which may be incurred by an entrant in respect of the entrant's participation in the promotion.

24) These Terms and Conditions are governed by and are to be construed in accordance with the laws of New South Wales. Each party irrevocably submits to the non-exclusive jurisdiction of the courts of New South Wales to resolve any dispute which arises out of, is in connection with or which otherwise relates to the Promotion (including these Terms and Conditions).

25) The Promoter is Riviana Foods Pty Ltd (ABN 061 388 092) of Level 1, Office Tower 1 1341 Dandenong Road, Chadstone, VIC 3148 rivianafoodservice.com/ or 1800 748 426. The Prizes will be drawn at Level 1, Office Tower 1 1341 Dandenong Road, Chadstone, VIC 3148, by a member of the Riviana Food Service Marketing team.